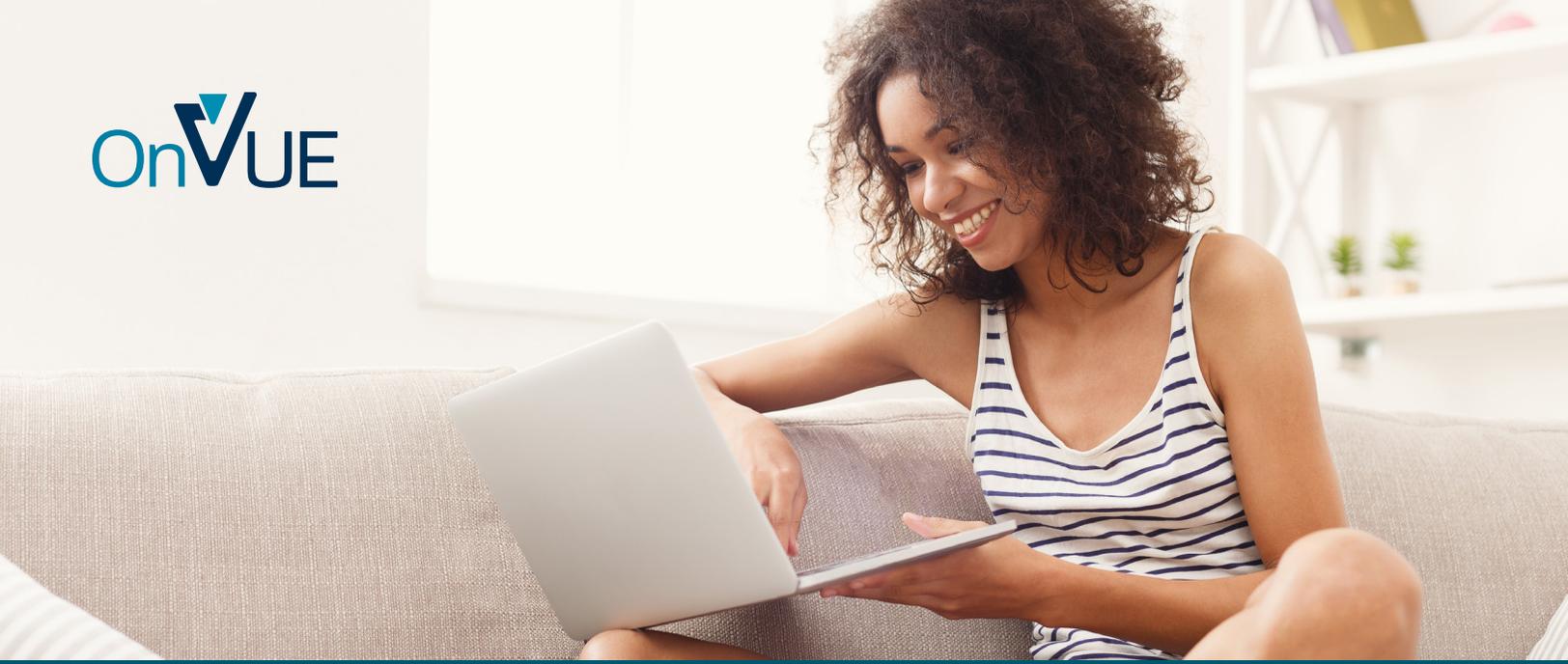




OnVUE Orientation guide

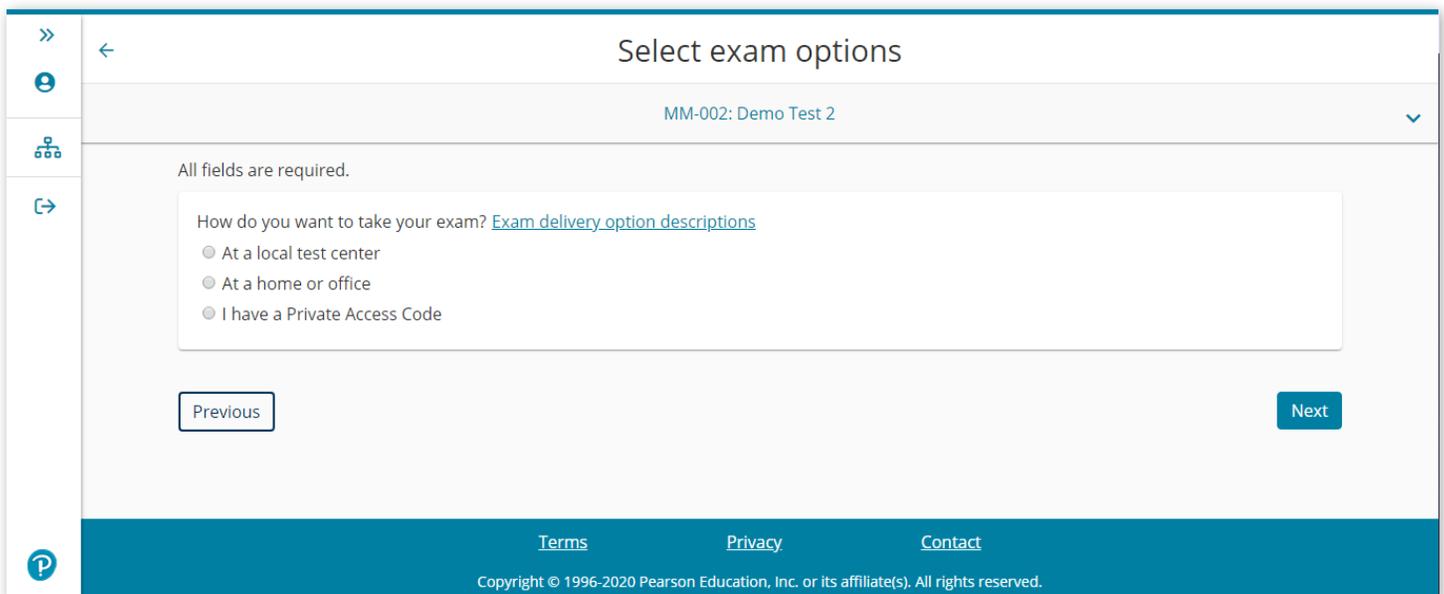


What is online proctoring?

Online proctoring is an exam delivery solution that allows candidates to test conveniently from the comfort of home. With online proctoring, exam programs can reach candidates in the most remote parts of the world where physical test centers may be scarce, but the internet is readily available.

Exam scheduling process

When you offer online proctoring for your program, your candidates will see the choice of where to take their exam during their registration process: at a local test center or at their home or office. You will get your reporting for both delivery modes in the same format and same location via IntelliVUE.



» <

Select exam options

MM-002: Demo Test 2

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

- At a local test center
- At a home or office
- I have a Private Access Code

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Self check-in process powered by Artificial Intelligence (AI)

On exam day, candidates will download the OnVUE application. This simple download works on both Mac and PC and does not require computer administrative rights.

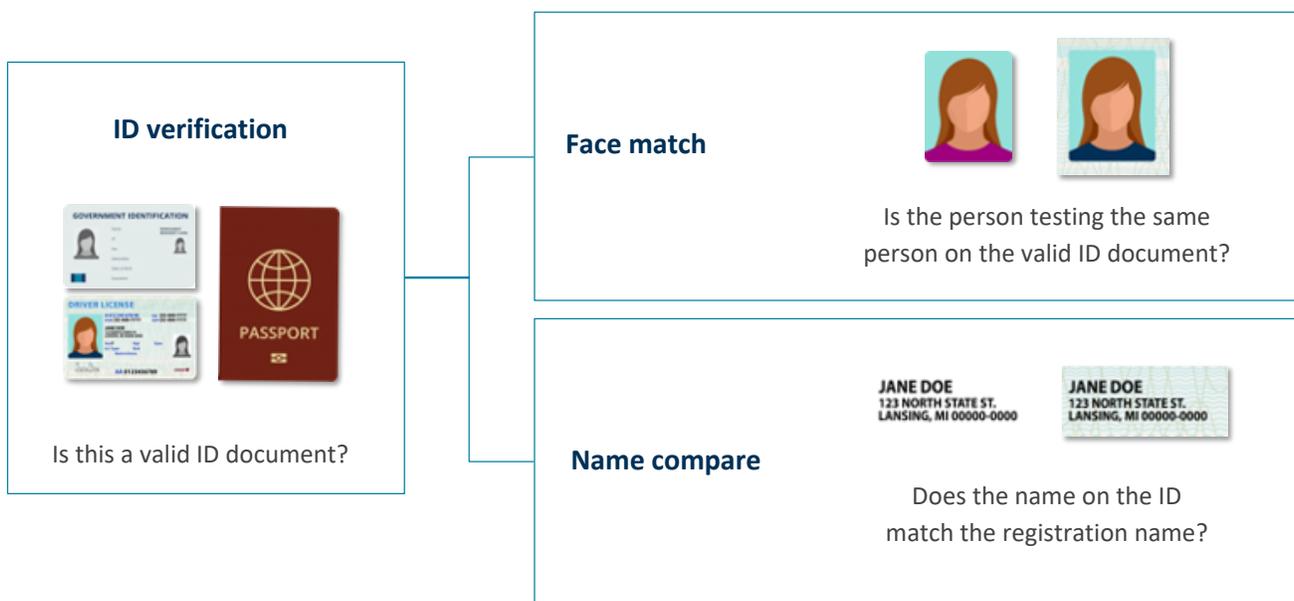
OnVUE will then prompt them to take photos of the following with their smartphone:

- Headshot
- Government-issued ID
- Testing environment

Note: The gallery on iOS and Android is locked down. Live photos are required.

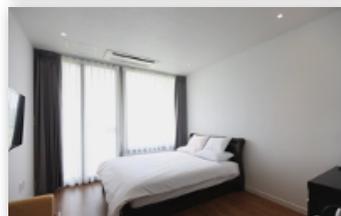
Electronic identity verification

OnVUE leverages advanced identity authentication technology from IDEMIA, the market leader in ID verification solutions to validate the government-issued ID presented by the candidate. Once the ID is authenticated, the candidate's headshot photo and registration name are compared to those from the ID and recorded as part of the exam delivery record.



Testing environment photos

During the self check-in process, the app will prompt the candidate to snap four photos of their testing environment. The photo gallery on the phone is locked down during this time so live photos are required.



Artificial Intelligence, greeters, and proctors

AI tools perform identity verification. If the AI screening approves the ID and photos, the candidate will be able to begin the exam with a proctor. If it does not, the candidate will be automatically connected to a live greeter who manually performs the ID verification and instructs the candidate to make necessary modifications to the testing environment.

If they pass all security checks, they'll then be joined by a proctor and the exam will begin. The secure browser function of the OnVUE application locks down the candidate's computer so they are unable to copy/paste, print, access other applications, or share content while progressing through the exam.

Live proctoring boosted by AI

The OnVUE proctoring solution combines the best of both worlds: live proctoring and Artificial Intelligence (AI).

The proctor is a professional Pearson VUE-certified proctor, just like you'd see in a traditional Pearson Professional Center. Their main responsibility is to ensure test security is maintained throughout the exam and shut it down if there is suspicious activity.

This live proctoring is augmented by AI, which also monitors for suspicious activity, like detecting if the candidate swaps seats with someone during the exam.

Data privacy and protection

OnVUE enables exam delivery in over 180 countries. We automatically manage the global data and privacy laws within each country, so you can rest easy knowing your candidates' data is protected.

The OnVUE software collects a headshot, a photo of a government-issued ID, and a video of the candidate taking the exam. These are managed and deleted according to data privacy laws of the country based on the candidate's registered address.

As an example, in the U.S., we delete the OnVUE data within 60 days, whereas in Greece, we delete the ID immediately upon completion of the session, the video within 15 days, and the headshot within 30 days.

Choosing exams for online delivery

When deciding what exams might be a good fit for online proctored delivery, you should consider exam length, breaks, and security.

OnVUE requires stable internet connections with strong home wi-fi. The longer the exam, the greater the possibility of internet disconnections. Additionally, OnVUE does not permit unscheduled breaks during the exam. If your exam requires scheduled breaks, they are built into the exam so candidates cannot return to the content they completed before the break. Breaks pose a security risk, so we recommend that you condense your exam as much as possible since a candidate's test area is not rechecked after they are paired with a proctor again.





Cancellation/reschedule policy

Candidates are encouraged to cancel or reschedule their appointment as soon as they are aware of the need to do so. Candidates may reschedule their OnVUE exam up to their appointment time. Failure to reschedule before their appointment time or failure to appear for their appointment will result in the forfeiture of their exam fee.

Accommodations with OnVUE

We will work with you to review and provide suitable accommodations on a case-by-case basis.

Common accommodations include:

- Enlarged font/change in exam text/background color (via operating system settings)
- Ability to wear headwear (for religious reasons)
- Items from the [Comfort Aids](#) list
- Time extensions

Exam hours and availability

OnVUE is available 24 hours a day, 7 days a week, all year round.

Note: there are brief outage windows for maintenance and updates.

System requirements

We strive to enable as many candidates as possible to test through online proctoring. OnVUE has a minimum set of system requirements that candidates must meet. These technical requirements change over time, and the latest version can be found here: <https://home.pearsonvue.com/op/OnVUE-Technical-Requirements.aspx>

Promotion support

When your exams are launched on OnVUE, we will provide the following:

- Promotional banner added to your program webpage on PearsonVUE.com
- OnVUE webpage (e.g.: PearsonVUE.com/yourcompany/OnVUE)
- OnVUE marketing kit to support your communications efforts:
 - Brand guidelines
 - Logos
 - Imagery
 - Email copy
 - Press release copy



Promotional web banner

Home > Test-taker home > Your Company Name > OnVUE online proctored

OnVUE

Your logo here

OnVUE online proctored exams allow you to conveniently take an exam in the comfort of your home or office while being monitored by an offsite proctor. All communication with the proctor is done in English.

- 1 Run system test**

Be sure to run your test on the same network and computer you will use on exam day.

Test my system
- 2 Schedule exam**

Login to your account to schedule an OnVUE exam.

Login
- 3 Begin exam**

When it is time to take your exam, login to your account to begin the exam.

Login

OnVUE Testing Experience
Pearson VUE

Watch later Share

OnVUE online proctoring

What to expect for your online exam

Preparation fuels confidence

Three simple requirements:

1. Quiet, private location
2. Reliable device with a webcam
3. Strong internet connection

OnVUE webpage with your logo